



Michigan
COMMUNITY INTEGRATED PARAMEDICINE
Treatment Protocol
CIP PATIENT GENERAL ASSESSMENT AND CARE

Initial Date: October 23, 2020
Revised Date:

Section 11-50

This protocol is for trained CIP Paramedics only. If during assessment, procedure, or treatment the patient is found to have a medical emergency in need of hospital treatment, the CIP visit will be suspended, and local MCA protocols utilized.

Purpose: To provide guidelines for evaluation and care of patients under a CIP program.

- I. Prior to initiation of patient contact review the following when available:
 - a. Patient complaint/illness/reason for visit
 - b. Available previous pertinent patient care records
 - c. Physician's orders
 - d. Protocols pertinent to patient condition, patient complaint or physician's orders as these will contain additional requirements and suggestions for vital signs, history, diagnostics, and patient counseling/education.

- II. Evaluate for presence of potentially life-threatening medical needs upon arrival and monitor continuously throughout care.
 - a. Potentially life-threatening medical needs exist, initiate 9-1-1 response **see CIP Medical Direction protocol**
 - i. Suspend CIP call and utilized local MCA protocols as necessary

- III. Verify patient complaints and history with patient and other available sources.
 - a. Sources may include but are not limited to referring agency, referring physician, referring EMS unit or family

- IV. Perform a physical exam pertinent to patient's complaint or condition.
- V. Perform diagnostic studies as indicated by patient complaint/illness/reason for visit.
 - a. Diagnostics: blood glucose level, ECG, ETCO₂, I-STAT, other studies as available.

- VI. Determine patient disposition:
 - a. Transport to the emergency department
 - a. Conditions in which transport to the emergency department should be considered:
 1. Altered level of consciousness
 2. Potential sepsis
 3. Vital sign compromise or instability
 - b. Procedure
 1. Activate 9-1-1 response
 2. Remain with patient until transporting unit arrives
 3. Notify physician of transport **see CIP Medical Direction protocol**

MCA Name: St. Clair Co.MCA
MCA Board Approval Date: 11/15/23
MCA Implementation Date: 03/01/24
Protocol Source/References:



Michigan
COMMUNITY INTEGRATED PARAMEDICINE
Treatment Protocol
CIP PATIENT GENERAL ASSESSMENT AND CARE

Initial Date: October 23, 2020

Revised Date:

Section 11-50

- 4. Document see CIP Documentation protocol**
- b. On-scene treatment indicated:
 - a. Initiate care: **see applicable Care (treatment) and/or Complaint (treatment) protocol(s)** seeking medical direction as indicated per protocol.
 1. All on-scene medical treatment must have standing orders from the referring physician or direct online medical control.
 - b. Evaluate patient response to treatment and determine patient disposition (go back to VI).
 - c. On-scene treatment not indicated or completed with desired results:
 - a. Fall Risk Reduction Assessment **see CIP Fall Risk Reduction Assessment protocol**
 - b. Social Determinants of Health Assessment **see CIP Social Determinants of Health protocol**
 - c. Medication Audit **see CIP Medication Audit protocol**
 - d. Patient's without a primary care provider and/or not enrolled in the CIP program **see CIP Program Enrollment protocol** and **see CIP Medical Direction protocol**
 - e. Counsel/educate patient:
 1. Pathophysiology of disease/complaint
 2. When to call a health care provider
 3. Condition/complaint specific education **see applicable Care (treatment) and/or Complaint (treatment) protocol(s)**
 - f. Develop a care plan/service plan for the patient **see CIP Patient Service Plan/Care Plan protocol**
- VII. Document **see CIP Documentation protocol.**