*Medical Direction*

1. CIP providers will be continuously monitoring for signs of life-threatening or urgent but not life-threatening medical needs. If a CIP provider encounters:
   1. Life threatening medical needs
      1. Initiate local 9-1-1 response
   2. Urgent but not life-threatening medical needs beyond what is written in the orders for the visit.
      1. May initiate local 9-1-1 response prior to establishing online medical direction
      2. Hierarchy for establishing online medical direction.
         * 1. First contact – MCA approved referring physician
           2. If unsuccessful, second contact will be the MCA approved referring physician’s on-call service provider
           3. If unsuccessful, third contact will be the CIP Medical Director (if applicable)
           4. If unsuccessful, fourth contact will be the MCA’s online medical control
           5. If unsuccessful, initiate local 9-1-1 response

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1. Non-Urgent Medical Needs
   1. Medical Direction for CIP visits that lack immediate life-threatening or urgent medical needs may be provided by:
      1. Online MCA Medical Direction
      2. MCA approved referring physician
      3. MCA approved Primary Care Physician (PCP)